

Appendix Four: Framework for M &M meeting discussion

An example entry is illustrated in italics

Aspects of 'A good death'	What care did the patient receive in line with the aspect of care?	Did this meet the expected standard? Red= No Amber= Yes, but room for improvement Green= Yes, delivered exceptionally (Please circle)	What actions need to be taken to improve?	Who is responsible to affect change?
Recognised early and communicated clearly	<i>Patient had indicators that he was approaching end of life because of his poorly controlled COPD, which weren't recognised prior to invasive surgery</i>	Red Amber Green	<ul style="list-style-type: none"> • <i>Teaching for surgeons on indicators that patients are approaching end of life</i> • <i>Indicators listed to jog memory on emergency clerking proforma</i> • <i>Discussion with anaesthetic colleagues</i> 	<i>Jane Roberts</i> <i>Michael Ashley</i> <i>Sarah Duncan</i>
Decisions over care made in accordance with patient's wishes		Red Amber Green		
Sensitive communication between staff and the dying person		Red Amber Green		

Well-coordinated care		Red Amber Green		
Needs of supporters met, as far as possible		Red Amber Green		
An individual plan of care is offered, and where appropriate, made		Red Amber Green		
An individual plan of care is delivered including -Food and drink -Symptom control - Psychological support -Social support -Spiritual support		Red Amber Green		
Bereaved provided with appropriate support		Red Amber Green		

